

CUSTOMER SERVICE

Service Center, Santo Domingo

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APP Universal





The most comprehensive and innovative plan aimed at protecting your home and its furnishings, allowing you to recover your investment in the event of an emergency.

COVERAGES

- » Fire and/or lightning
- » Explosion
- » Cyclone, hurricane, tornado, and windsock
- » Debris removal
- » Collapse and/or structural damage
- » Rainwater damage due to a cyclone
- » Flooding and/or tidal surge
- » Accidental water damage
- » Earthquake and/or tremor
- » Burglary and/or violence
- » Damage caused by aircraft and vehicles
- » Riot, strike, and malicious damage
- » Smoke damage
- » Hail

COVERAGES INCLUDED



Electronic Equipment: protection for equipment whose primary purpose is technology. Coverage for 10% of the insured amount of your home's contents, up to RD\$200,000.

Example: If you have an insured value of RD\$1,000,000 in furniture, your electronic equipment will be insured for RD\$100,000.

For a small additional fee, we offer the option to increase the insured amount if you require more coverage.



Document recovery: up to RD\$50,000 per reimbursement.



Gold Assist: emergency assistance, coordination, and special home services. To learn more about coverage and services, visit our website www.universal.com.do.



Civil Liability: coverage against third-party damages for property damage and injuries to persons for which you are legally responsible.



Last Expenses Plus: coverage for the policyholder of the funeral and burial assistance service.

Ask about the Risk Promotion and Prevention program's benefits plan. Our providers offer discounts and benefits to reduce risk exposure in your home.

OPTIONAL COVERAGES

SOLAR PANELS: insured amount added to the building, according to the client's needs.

WINDOW BREAKAGE

MACHINERY BREAKDOWN: compensation for unexpected material damage to machinery requiring repair.

EDUCATIONAL INCOME: in the event of the absence of a parent or guardian, monthly payments are guaranteed for their children's education.

You can file your claim through the **APP Universal**